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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

|             |                                   |                      |              |
|-------------|-----------------------------------|----------------------|--------------|
| Applicant:  | Steven M. Armstrong <i>et al.</i> | Examiner:            | Zia, S.      |
| Serial No.: | 09/461,492                        | Group Art Unit:      | 2155         |
| Filed:      | December 14, 1999                 | Confirmation No.:    | 3881         |
|             |                                   | Attorney Docket No.: | 103180-45160 |

Title: **INTELLIGENT FILTERING FOR CONTACT SPANNING MULTIPLE  
ACCESS NETWORKS**

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE UNDER 37 C.F.R. § 1.114**

Sir:

In response to the Final Office Action, dated March 5, 2003, please amend the  
Application as follows: